GETTHERE GOVERNMENT

GetThere® Government is the most comprehensive online travel procurement solution available for federal government agencies. Supporting this sector since 2002, it is designed to reduce travel costs, support security, and enhance employee efficiency and satisfaction by streamlining and automating nearly every aspect of the business travel process. The GetThere Government travel solution is authorized for use under the ETS2 mandate.

GetThere® allows federal government travelers to shop securely and purchase government-approved travel options, access government rates and per-diems, and manage their user profiles online. Agencies gain extraordinary flexibility and control over their travel program.

Why do the biggest government agencies turn to GetThere? We lead the industry in delivering solutions that help you effectively manage your travel program and eliminate unnecessary expenses. You can take advantage of several features within GetThere that maximize your travel dollars, like tracking unused airline tickets and booking from the approved FedRooms hotel properties.

Some of the largest U.S. federal government agencies and many of the nation's top government contractors rely on GetThere's leading set of travel procurement and collaboration solutions.

EXPERIENCE EVEN MORE FROM GETTHERE

GetThere Government is just one innovative product comprising the complete GetThere online booking system. A majority of the FORTUNE 200 and the BTN Corporate Travel 100, as well as top U.S. federal government and foreign government agencies, rely on GetThere to streamline processes, improve supplier and contract management, and achieve ongoing and sustainable savings in corporate and government travel spend.

SECURITY COMPLIANCE YOU CAN COUNT ON

GetThere has been certified and accredited for government use as a part of the E-Gov Travel Service 2 (ETS2) program, and continues to meet the high level of security standards required by the federal government through quarterly assessments. GetThere continually implements security best practices, such as encrypting sensitive information and providing logical separation of data to ensure your agency's employees and data receive an adequate level of protection when booking online.

GetThere data security adheres to strict industry protocols to ensure confidentiality and integrity of customer data. We mitigate risk while minimizing impact to business operations through the following practices:

• Internal corporate Information Security Officer responsible for data security control framework and compliance

• Complete physical and logical network segregation to control access to corporate and customer data

• Need-to-know access granted only to authorized team members with specified functions

• Multi-layered authentication controls, ensuring only authorized access is provided

GetThere is committed to ongoing data compliance assessments:

• Annual computer control reviews conducted by a third-party consulting firm

• Quarterly application, network, and database vulnerability scans

• Third-party security expert external vulnerability scans

• Annual Type II AT100 – Service Organization Controls (SOC II) audits

ULTIMATE COST CONTROL

There has never been a more important time to select travel technology that can help you control costs - GetThere helps you do exactly that.

Simply put, GetThere delivers a positive return on your investment and maximizes the value of each and every travel dollar. It reduces travel costs by making it easy for travelers to book online while giving you the innovative tools and flexibility you need to manage your travel program successfully.

By integrating business functions, supplier content and enterprise technology, GetThere enables you to influence traveler behavior during the shopping and booking process, alerting them of more cost-effective options, preferred government suppliers, and policy compliance.

TRAVEL SAVINGS ARE THE BOTTOM LINE
• Improved travel policy compliance and assurance preferred suppliers are booked at the lowest possible rates

• Enhanced user experience with many customers achieving 50 percent online adoption within the first few months of implementation

• 80 percent average online adoption in North America and 98 percent average amongst the top GetThere customers*

• Increased operational efficiencies through streamlined procurement and travel spend management

MANAGE COMPLIANCE & GOVERNANCE WITH TRAVEL POLICY

One of the best ways to maintain a healthy travel program is through policy compliance. GetThere gives you visibility into your travel spend so you know where your dollars are going so you can meet your established financial goals.

GetThere is exceedingly configurable and able to seamlessly aggregate a wide range of important travel policies. Travel policies are loaded on your customized site, enabling travelers to be guided through the shopping and booking process. This level of control ensures preferred suppliers are chosen, exceptions are noted and travel spend stays under control. Not only does GetThere provide a platform to manage your travel policies, it also has the power to automate and consolidate online travel processes for people traveling on official government business – making the booking process easy and efficient.

GetThere Government offers shop and book of the important government rates from General Services Administrative (GSA) city-pair air program (in a real-time environment) and their hotel program FedRooms showcasing Fire Safety properties. Additionally, government car rental rates showcasing the approved car vendors, this program is managed by the Defense Travel Management Office.

UNMATCHED TECHNOLOGY & SERVICE

GetThere has made significant investments in technology that have produced some of the most powerful products and features in the industry. This ensures high customer satisfaction as well as leading online adoption rates, enhanced employee capital, travel policy enforcement, cost containment, compliance, and governance to achieve a positive return on investment.

SCALABLE TECHNOLOGY
• Unlimited profiles (PowerPlus)
• Multi-GDS
• Web-Connect / Direct Connect
• No interface limitations
• 3,000 customer-configurable options

PROGRAM MANAGEMENT
• Persona-based portals
• Expense integration
• Hotel RFP and audit
• Profile management
• Unused ticket management
• Live hotel availability

SUCCESS MANAGEMENT
• Dedicated customer success manager
• Documentable travel expense savings
• Compliance reporting
• Customer service surveys and reporting

CUSTOMER-CENTRIC RESULTS
• More than 14 million trips annually
• 99.98% system uptime
• 100 percent air availability

GLOBAL PRODUCT
• Implemented in more than 100 counties
• Not limited by region or country
• 16 Languages
• Multi-currency

Contact your GetThere representative by calling 1-800-850-3906 or visiting www.getthere.com to learn more.

*Source: 2014 GetThere Benchmark Study

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