



Unused Ticket Messaging

Overview

Unused Ticket Messaging alerts travelers of available unused tickets as they shop for a trip. This valuable functionality is readily available with the GetThere Traveler Portal, appearing prominently on the home page so users can quickly and conveniently find unused fare information, by carrier along with applicable expiration dates. Armed with their individual unused ticket availability, travelers can make more informed choices when booking travel, which adds up to a greater likelihood they make the right *business* decisions.

How It Works

Unused Ticket Messaging incorporates the availability of unused tickets into the travel shopping process, so pre-paid inventory can be applied to a new trip. Once a user identifies what unused tickets are available, they can book on the same carrier and the agency may apply the appropriate unused ticket value. Unused ticket data can be uploaded by the corporation or travel agency on a set schedule or nightly basis.

The process is completely automated from a traveler's perspective. Once a user identifies what unused tickets are available, they can apply the ticket's value to their current booking, given that both tickets are on the same airline. Travelers can also drill down within each unused ticket to view additional information, such as ticket number, issue date and estimated value. With a single click, users can toggle between multiple unused tickets.

Derive Full Value from Unused Tickets

The Traveler Portal empowers travelers by providing convenient access to the features they use most each time they book a trip. When paired with Unused Ticket Messaging, travelers can make even more educated travel choices that drive the most value to a program. For travelers, saving the company money is as simple as selecting the carrier for which they have unused tickets. The agency mid-office does the rest, touchlessly.

Experience Even More from GetThere

Unused Ticket Messaging is just one innovative feature comprising the complete GetThere corporate online booking system. A majority of the FORTUNE 200 and the BTN Corporate Travel 100 rely on GetThere to streamline processes, improve supplier and contract management, and achieve ongoing and sustainable savings in corporate travel spend.

Contact your GetThere representative by calling 1-800-GetThere or visiting www.getthere.com to learn more.



Key Features & Benefits

- > Detailed unused ticket information including carrier, fare and expiration date
- > Clear visibility on the home page and in shopping results
- > Automated notification in the Passenger Name Record (PNR)
- > Unused ticket applied by agency, touchlessly
- > Increased touchless transactions as agency mid-office automates ticketing process
- > Maximized cost-savings by leveraging residual value of unused tickets
- > Increased online adoption