



Exchange Features

- Domestic and international itinerary exchanges
- Single and mixed carrier online ticket exchanges
- One-way, round-trip and multi destination exchanges
- Partially used and wholly unused ticket exchanges
- Modification requests for origination, destination, date and time
- Complete exchange calculation viewable prior to booking

Overview

The more your travelers can do online, the more your company's bottom line reaps the benefits. That's why *GetThere*[®] has developed *Ticket Manager Exchange* to empower your travelers to handle travel transactions without picking up the phone.

How It Works

Ticket Manager Exchange is an intelligent, fully automated solution that allows corporate travelers to exchange a ticketed reservation online. This robust functionality obtains the new ticket fare calculations instantly reprices tickets and automatically adds the applicable change penalty. As a corporation, you see both cost and service improvements since *Ticket Manager Exchange* delivers increased productivity and accuracy through the travel booking process.

Unmatched Savings

GetThere research has shown business travelers exchange between 20 and 50 percent of all tickets. As a result, the opportunity for self-service in this space opens up a new area for savings for managed travel programs. GetThere customers who have leveraged online exchanges have seen an average savings of 55 percent on transaction fees and an additional 14 percent in savings of airfares.

Benefits All Around

- Flexibility - research costs and exchange tickets online with a few simple clicks
- Convenience - Shop and reserve online without picking up the phone
- Assurance - Feel certain exchanges are travel policy compliant
- Simplicity - Automate features typically requiring travel agency intervention
- Compliance - Ensure policy compliance with powerful online rules engines
- Control - Set and enforce ticket exchange policies online
- Cost-Savings - Increase cost-savings by moving more transactions online
- Employee Satisfaction - Empower travelers to make or change travel plans as necessary

Experience Even More from GetThere

GetThere Ticket Manager Exchange is just one innovative product comprising the complete *GetThere* travel and collaboration solution. A majority of the FORTUNE 200 and the BTN Corporate Travel 100 rely on *GetThere* to streamline processes, improve supplier and contract management, and achieve ongoing and sustainable savings in corporate travel spend. Contact your *GetThere* representative by calling 1-800-GetThere or visiting www.getthere.com to learn more.