



## Exchange Features

- Domestic and international itinerary exchanges
- Single and mixed carrier online ticket exchanges
- One-way, round-trip and multi destination exchanges
- Partially used and wholly unused ticket exchanges
- Modification requests for origination, destination, date and time
- Complete exchange calculation viewable prior to booking

## Overview

The more your travelers can do online, the more your company's bottom line reaps the benefits. That's why *GetThere*<sup>®</sup> has developed Ticket Manager Exchange to empower your travelers to handle travel transactions without picking up the phone.

## How It Works

Ticket Manager Exchange is an intelligent, fully automated solution that allows corporate travelers to exchange a ticketed reservation online. This robust functionality obtains the new ticket fare calculations instantly reprices tickets and automatically adds the applicable change penalty. As a corporation, you see both cost and service improvements since *Ticket Manager Exchange* delivers increased productivity and accuracy through the travel booking process.

## Unmatched Savings

*GetThere* research has shown business travelers exchange between 20 and 50 percent of all tickets. As a result, the opportunity for self-service in this space opens up a new area for savings for managed travel programs. *GetThere* customers who have leveraged online exchanges have seen an average savings of 55 percent on transaction fees and an additional 14 percent in savings of airfares.

## Benefits All Around

- Flexibility - research costs and exchange tickets online with a few simple clicks
- Convenience - Shop and reserve online without picking up the phone
- Assurance - Feel certain exchanges are travel policy compliant
- Simplicity - Automate features typically requiring travel agency intervention
- Compliance - Ensure policy compliance with powerful online rules engines
- Control - Set and enforce ticket exchange policies online
- Cost-Savings - Increase cost-savings by moving more transactions online
- Employee Satisfaction - Empower travelers to make or change travel plans as necessary

## Experience Even More from GetThere

*GetThere* Ticket Manager Exchange is just one innovative product comprising the complete *GetThere* travel and collaboration solution. A majority of the FORTUNE 200 and the BTN Corporate Travel 100 rely on *GetThere* to streamline processes, improve supplier and contract management, and achieve ongoing and sustainable savings in corporate travel spend. Contact your *GetThere* representative by calling 1-800-850-3906 or visiting [www.getthere.com](http://www.getthere.com) to learn more.